



Continuity Care

Chronic Care Management

Solution Brief



SUMMARY

- **Tracks** time and activity against all current CPT billing codes
- Covers **both** non-complex and complex CCM
- **Automates** enrollment, eligibility identification, engagement, activity tracking, reporting
- **Integrates** with existing applications
- Evidence-based best-in-class **care plan** templates

The Challenges Of Managing, Billing For Chronic Care

Chronic care management, defined as care for patients with 2+ chronic diseases, represents a potentially significant additional line of service offering for providers. But understanding and aligning with CMS reimbursement guidelines has been a real challenge, limiting adoption of the service.

That changed in 2017. CMS has streamlined and expanded billable activities and added complex CCM to foster better outcomes and improve incentives for providers. This expansion, while increasing the benefits to providers, also increases the overhead from manually trading time and navigating how to apply billing codes. This makes it difficult for providers to extract full benefit from adopting CCM.

Continuitycare Enables Seamless, Simplified CCM And Complex CCM

Continuitycare's CCM technology and services eliminates most of these difficulties by automating much of the process. This allows providers to streamline the generation of CCM revenue, offer a richer set of services to CCM patients, and improve efficiency by simplifying and automating care.

Continuitycare applies all billing code rates as appropriate to provider activities, automatically tracks billable time spent on each encounter, provides best practice care plans per diagnosis, and offloads activities via personalized patient engagement, some routine CCM interactions from care teams to allow them to focus on the most critical patient needs.

CCM WORKFLOW



